

DPK Consulting

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Navigating Change in the Public Sector

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DPK EMPLOYMENT AND CONSULTING OPPORTUNITIES

DPK continues to recruit potential short-term and long-term personnel for our projects. We are particularly interested in rule of law, including commercial law, anti-corruption, and government integrity specialists with experience working in developing countries, or who have a strong interest in doing so. Please visit our website:

www.dpkconsulting.com

for information on opportunities and send your resume to:

resume@dpkconsulting.com

To Our Readers

We are pleased to share with you the Fall 2003 DPK newsletter, which includes a special supplement to mark our 10th anniversary. We continue to grow and are pleased to announce a number of new contracts, including a global Indefinite Quantity Contract (IQC) from USAID in the field of international governmental integrity and anti-corruption and a project in the Dominican Republic that combines rule of law and anti-corruption activities. We also are pleased to announce that we will be working with BearingPoint on a commercial law project in Bulgaria and with PADCO on an IQC in the field of managing conflict in Africa, further expanding our geographic and service reach.

We recently completed visits to most of our projects. We can report that more than at any other time in our history, our project teams are having significant impact in the countries in which we work. We can only thank the dedicated staff both in the field and the home office in San Francisco for this success. It is based on their successes that we will continue to grow and improve public sector institutions globally.

-- William E. Davis and Robert W. Page Jr.

Dominican Republic

New Rule of Law and Anti-Corruption Project

USAID awarded DPK a contract to work on both rule of law and anti-corruption activities in the Dominican Republic. This contract is a landmark both for our client and DPK in that it links rule of law and anti-corruption activities for the first time in one institutional contract. DPK's partners include the Pontificia Universidad Catolica de Madre y Maestra (PUCMM), and the project team is working closely with counterparts such as the Supreme Court, the Attorney General, the General Accounting Office, the National Comptroller's Office, and the National Anti-corruption Office. ■



DPK project office staff in the Dominican Republic from left to right: (front row) Ismary Romero, Mary Acosta, Paula Henriquez, Cristobal Rodriguez; (middle row) Jorge Obando, Rosalia Sosa, Francisco Cueto, Thalia Goldberg; (back row) Germanita Estevez, Bernardo de la Cruz, Keysi Luna, Yaritza Ovalle

Global Award

USAID Awards Governmental Integrity and Anti-corruption Contract to DPK

USAID has awarded a \$125 million global IQC to five U.S. firms, including DPK Consulting, to work around the world in the areas of governmental integrity and anti-corruption. The five-year contract is part of an overall U.S. development assistance program to combat corruption and improve transparency and good governance in developing and transitioning countries. DPK has long recognized the linkages between the rule of law and combatting corruption. The award to DPK of one of five contracts under this IQC confirms our position as a leader in these interdependent areas. The DPK team includes a talented group of individual consultants and associated institutions, such as the Louis Berger Group, Counterpart International, DevTech Systems, Overseas Strategic Consulting, Parker Whitfield & Company, Sibley International, and associated NGOs, universities, professional associations, and international experts. ■

El Salvador

Rule of Law Project Draws to Close with Focus on Institutionalization

Don Chisholm, DPK's Chief of Party in El Salvador, reports that the rule of law project is drawing to a close with a record of significant results. Among the achievements is the advancement of legal clinic programs at four major universities. Maria Eugenia Burgos, Dean of the Law School at the Universidad Tecnologica stated, "Because of this legal clinic, more than 300 of our law school students are learning how to be lawyers before they graduate. Our university has become a promoter of legal clinics and the clinic methodology within the country." The project's legal clinic efforts culminated with El Salvador's first-ever trial advocacy skills competition.

DPK also hosted a "Casas de Justicia" conference in July to showcase the six mediation centers established by the project to existing and potential municipal counterparts, including 70 local mayors' offices. As of August 2003, the mediation centers have carried out 736 mediations and have provided legal assistance in 1,587 cases. Studies show that every mediation affects five persons, so, thousands have been affected by the project.



Laura de Saca, former coordinator of the Casas de Justicia, (left); Julio Cesar Portillo Vaquerano, Governor of Usulután; Yader Orellana, Mayor of Concepción Batres; Todd Sorenson, Director, Office of Democracy and Governance, USAID; Donald Chisholm, DPK Chief of Party; Douglas Yudice Campos, Public Defender, Usulután; and Ana del Carmen de Fernandez, training coordinator, attend a ribbon-cutting ceremony for the Casa de Justicia in Concepción Batres

DPK has trained justice sector operators in four regions — Santa Ana, Sonsonate, San Miguel, and Usulután. Close to 100 percent of the judges and over half the prosecutors in these regions have been trained in trial advocacy skills. More than 4,050 police and prosecutors have been trained in crime scene management and criminal investigation. Over 60 trainers are ready to replicate various training programs in evidence law, crime scene management, and criminal investigation, reflecting an institutionalization of the knowledge. The project has produced a number of publications, such as the *Trial Advocacy Skills in the Salvadoran Criminal Justice System*, and manuals on crime scene management, chain of custody, and criminal investigation. ■

West Bank and Gaza

DPK Advances ADR in the Commercial Sector and Modern Caseflow Management

The approval of a national civil caseflow management plan by the Palestinian Supreme Court and the ongoing work of two alternative dispute resolution (ADR) centers for commercial disputes in the Palestinian territories are just two examples of how DPK's rule of law project is working to reduce demand on a stretched civil justice system. The recently approved caseflow management plan, developed by Palestinian judges with assistance from the DPK team, is one of the first of its kind in the region. In addition to this achievement, the project reports the continued strengthening of the two commercial mediation and arbitration centers established by DPK and its subcontractor Massar and Associates. The two centers, known as "Tahkeem," in Ramallah and Gaza, offer a rapid and fair means to resolve commercial disputes. The services of the centers are being actively marketed in the territories to trade associations, businesses, and government officials. For now, Tahkeem has been launched as a non-profit, but a plan to enable long-term sustainability through a "fee for service" is in place. ■

Global Democratic Governance Assistance

DPK Signs Agreement with UNDP

At a ceremony at the New York office of the United Nations Development Programme (UNDP), DPK Principal, William E. Davis, and Senior Counsel, James Michel, represented DPK in signing an agreement with UNDP that opens the door for DPK to provide technical assistance to UNDP offices world wide. In the coming months, DPK will be contacting individual UNDP offices to explore specific programs of assistance in the area of democratic governance. This agreement is one of the first signed under new cooperative mechanisms established by UNDP. ■

Other New Awards

DPK Moves into New Technical Areas and Regions

DPK will be a subcontractor to BearingPoint, the winner of a USAID task order in Bulgaria issued under an IQC designed to support economic growth and provide technical assistance in various commercial law areas. DPK Consulting's expertise in commercial dispute resolution, especially in West Bank and Gaza, and our current work in Bulgaria on the Open Government Initiative (OGI) Project, will strengthen the capacity of the BearingPoint team. The proposed DPK team of professionals will provide BearingPoint with expertise to strengthen the use of alternative dispute resolution in commercial matters, enhance the enforcement of contracts, and develop training and public education programs.

DPK is part of PADCO's winning team to implement task orders issued under the Managing African Conflict IQC. DPK will provide technical, management, and advisory services to assist government and civil society organizations in facing challenges common in conflict and post-conflict societies in Africa. DPK will focus on supporting community justice initiatives and alternative dispute resolution. ■

Macedonia

Advancing Court Independence and Modernization

The Macedonia Court Modernization Project was instrumental in developing the court budget law, passed in September 2003, that creates a Court Budget Council to develop and allocate the court budget and a central administrative office to oversee the administration of the court system. The law has an implementation date of January 1, 2004. This landmark legislation is a critical step to advancing the modernization and independence of the judiciary and will put Macedonia closer to its objective of accession to the European Union. The DPK team reviewed and provided extensive commentary on the legislative package. DPK arranged and co-sponsored a conference on judicial budgeting which included a keynote presentation by DPK Principal William E. Davis. The DPK team also invited Hon. Judge Bert Maan from the Netherlands to work with the Supreme Court and the Ministry of Justice on developing positions on this law.

The DPK team has launched a pilot program to improve court facilities, modernize equipment, and introduce new systems for court administration and delay reduction in seven courts. Participants from the courts, including the president judges, court secretaries, and the project-supported court coordinators, attended a major conference in Ohrid from September 25 to 27. The DPK team presented programs on measuring performance, motivating and educating employees, designing modern court facilities, and measuring the exact characteristics of backlogged cases based on a closed case survey. The conference also focused on how the pilot courts will communicate with each other as project activities get underway in each court. In the area of judicial training, the team has assisted the Center for Continuing Education of the Macedonian Judges Association to update its curriculum to include training on court management and administration. ■



DPK Principal Robert W. Page Jr. shares his views on court facilities design at a pilot court conference in Ohrid, Macedonia attended by president judges, court secretaries, and coordinators

Bangladesh

Learning from DPK's Experience in Pakistan

In April 2003, Livingston Armytage, former team leader of DPK's judicial reform project in Pakistan, visited Bangladesh to facilitate workshops for Supreme Court judges and bar association members on achievements and lessons learned from the Pakistan experience. DPK's team leader in Bangladesh, Ms. Phyllis Cox, stated, "The highly successful workshops conducted by Mr. Armytage demonstrate the benefits of sharing experiences related to delay reduction, improved case tracking, and increased bench and bar cooperation across countries with similar legal cultures. Hearing about the Pakistan experiences in these areas has motivated our counterparts in Bangladesh in their efforts to achieve similar reforms." A follow-up workshop in August brought together more than 35 Supreme Court judges and an equal number of Supreme Court lawyers for further discussions regarding bench-bar cooperation. ■



DPK team leader in Bangladesh, Phyllis Cox (right) and Honorable Justice M.M. Ruhul Amin, Judge of the Appellate Division of the Supreme Court of Bangladesh facilitate a workshop on case management, delay reduction, and bench/bar collaboration.

Bulgaria

Raising Public Awareness of Corrupt Practices and Drafting Public Procurement Law

DPK's Open Government Initiative Project (OGI) is providing grants to NGOs, business associations, and media organizations working to identify and investigate corrupt practices in the public sector. Grant recipients such as ACCESS Foundation, Transparency International – Bulgaria, and Green Balkans are using grant funds to identify corrupt practices in municipal property management and procurement, and general corruption in the education, forestry and environment, and media sectors. OGI has started a joint project with IREX/Promedia called "Clean Hands" to develop documentaries based on OGI-funded investigations that will be broadcast on local and national TV stations. In the area of procurement, several round tables were organized jointly by OGI, business associations, Parliament, and other government institutions to discuss the draft of the new public procurement law. A workshop held in September with legislative members, OGI staff, and members of the business community was particularly effective. The comments made by workshop participants were incorporated into the new draft of the law by the responsible drafting committee. ■

San Francisco

DPK Home Office Grows

DPK has expanded our program development and project technical and administrative support in the home office with the addition of five new team members. **Peder Pedersen**, Operations Associate, has worked in rule of law and institution building capacities in United Nations missions in the former Yugoslavia, Iraq, and East Timor. **Allison Storr**, Senior Program Development Associate, has worked in the non-profit and private sectors. She has conducted strategic planning for international non-profits and served as a project manager with the James Irvine Foundation, focusing on workforce development and technology. **Traci Okinaga**, Program Development Associate, has worked as a research associate for an economic consulting group specializing in intellectual property rights and as a program manager for a USAID funded international trade and investment program in Washington, D.C. **Susana Komala**, Human Resources Specialist, has significant human resources experience, having worked at such large companies as Morgan Stanley. **Jossie Orense**, Billing Specialist, has 13 years professional experience in general office management, client services, and technical support. ■



New DPK home office staff, from left to right: Traci Okinaga, Program Development Associate; Jossie Orense, Billing Specialist; Susana Komala, Human Resources Specialist; Peder Pedersen, Operations Associate; and Allison Storr, Senior Program Development Associate.

Project Offices

New Key Personnel in DPK Field Offices

DPK is pleased to announce the naming of several new key personnel for our project offices. **Jorge Obando**, former Senior Global Adviser in Justice and Policy Specialist in Access to Justice for the United Nations Development Programme, has assumed the Chief of Party position for the Dominican Republic Rule of Law and Open Government Project. Other key personnel on this project include: **Francisco Cueto Villaman** and **Paula Henriquez**, both anti-corruption experts; **Cristobal Rodriguez Gomez** and **Rosalia Sosa**, both judicial reform experts; **Bernardo de la Cruz**, social outreach and education expert; **Thalia Goldberg**, institutional development specialist; and **Germania Estevez**, contract investigation methodologist. **Marc Cassidy** has taken the reins of the Bulgarian Open Government Project. Marc comes to DPK with successful experience working with legislatures through SUNY/Albany. **Don Buddenbohm** is the new Internal Controls and Audit Manager for the same project. He was the Chief of Party for the USAID/Bulgaria Capital Markets Regulations Project. **Doug Myers** became Chief of Party for the Macedonia Rule of Law Project in June. Doug worked as the Deputy Chief of Party on a USAID Commercial Law Project in Kyrgyzstan. Also of note, **James Michel**, DPK Senior Counsel, will oversee the opening and operation of DPK's new office in Washington D.C. ■

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